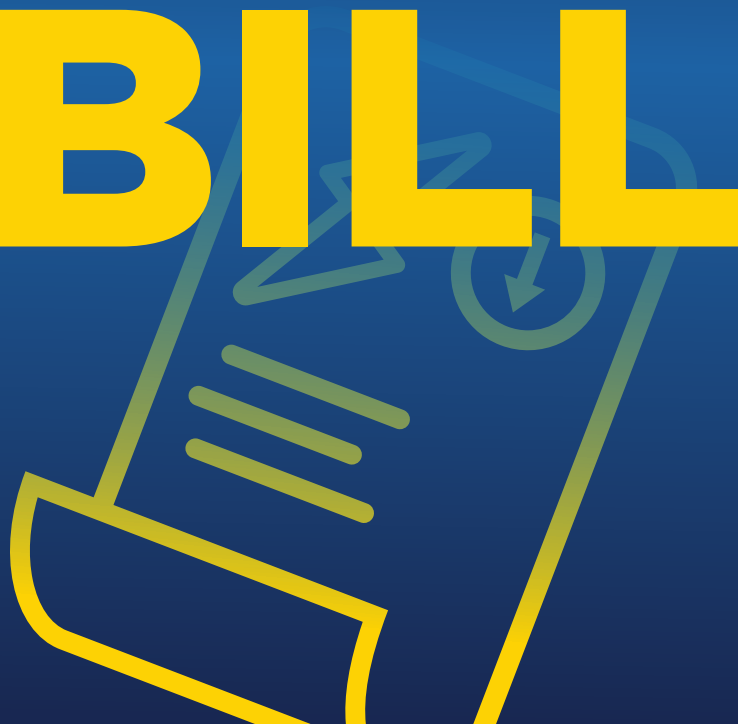


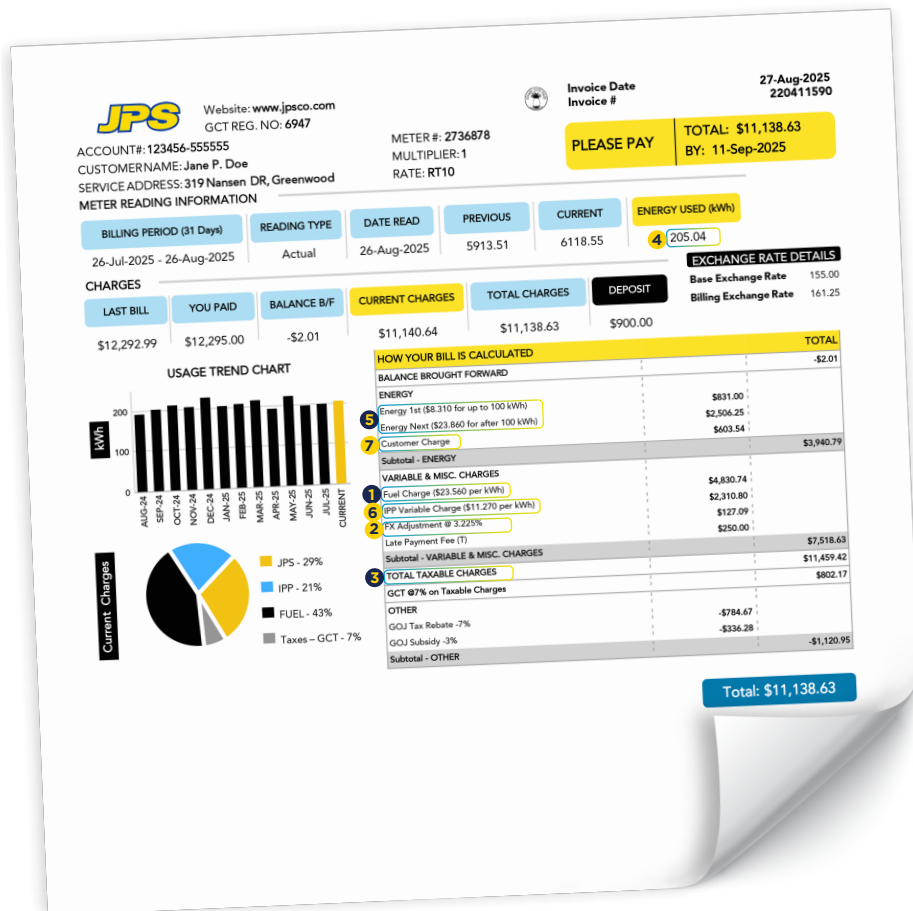
JPS



**UNDERSTANDING
— YOUR —
LIGHT
BILL**



Breaking Down the Bill



1 Fuel Charge

This covers the cost of oil and gas used to produce electricity. The Fuel Charge is based on prices charged by Petrojam and Excelerate Energy for the oil and gas purchased from them to make electricity. These prices are tied to global prices, and so can fluctuate month to month. The Fuel Charge is usually the single largest part of your bill, often making up nearly half of your total charges.

2 Foreign Exchange (FX) Adjustment

Most of the equipment and materials used in the production and delivery of electricity are imported. This means that changes in the JMD:USD exchange rate can directly impact your bill.

3 Government Taxes

The tax on electricity is set by the Government. The current General Consumption Tax (GCT) on electricity is 7% for Residential Customers and 15% for Business Customers.

4 Energy Used

This is where you have control! As a Customer, you can better manage your budget by deciding how much electricity you use each month.

5 Energy Charge

The Energy Charge covers the non-fuel costs of delivering electricity from the power plant to your home. It includes the upkeep of the transmission and distribution network consisting of an {Energy 1st} and {Energy Next} rate, set by the OUR.

6 IPP Variable Charge

JPS is not the only producer of electricity for Jamaica. There are several other companies, called Independent Power Producers (IPPs), that supply electricity to the grid. This charge covers the cost of the extra electricity that JPS buys from the IPPs and sells to customers to make sure you have power supply when you need it.

7 Customer Charge

The Customer Charge is a fixed cost set by the OUR. This is subject to change when rates are reviewed.

JPS



How FX & Fuel Rates Impact Your Bill



Why can your total go up even if you reduce electricity usage?

Because two big parts of your bill depend on global factors:

Fuel Prices

Since the Fuel Charge is usually the biggest portion of your bill, changes in global oil and gas prices have the greatest effect on your monthly total.

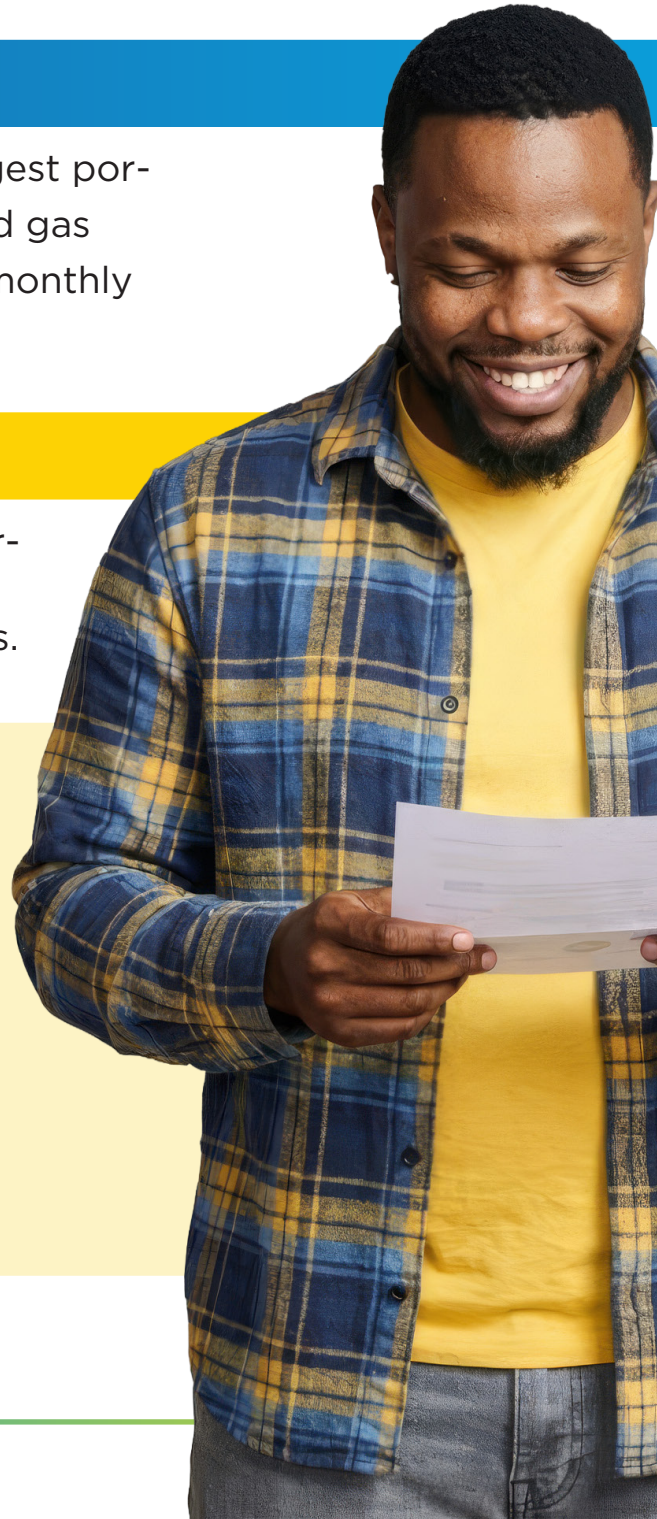
Foreign Exchange Rates

Because material and equipment are purchased in US dollars, movements in the JMD:USD exchange rate also affect costs.

There are many moving parts on your bill, most of which are not controlled by JPS.

We promise to do our part by generating electricity as efficiently as possible to keep costs down.

We encourage you to do your part by using electricity efficiently and avoiding waste.



Energy-Saving Tips

Lower your usage to lower your bill.

Factors You Control

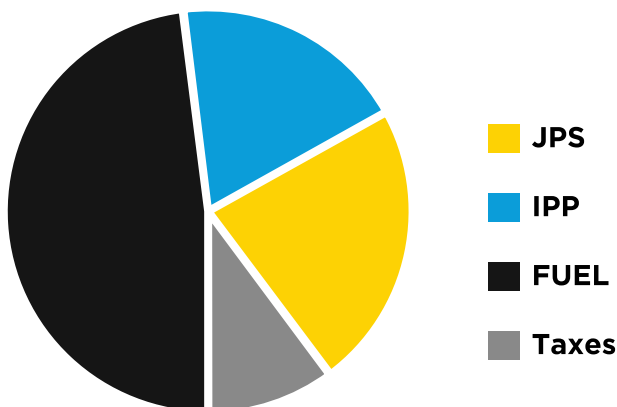
Unplug when not in use: Chargers, TVs, and appliances still draw power when plugged in.

Switch to LED bulbs: They use up to 80% less electricity than incandescent bulbs.

Use appliances wisely: Electric stoves use a lot of energy: maximize the use of your electric stove by cooking or baking several dishes at the same time.

Seal gaps: Keep cool air in and hot air out by insulating doors and windows.

Manage your AC usage: Use your AC only when necessary - use natural ventilation by opening windows on cooler days. Don't place lamps or television sets near your air conditioning thermostat. Heat from the appliances could cause the air conditioner to work harder and longer than necessary.



Pro Tip: Track your daily energy usage and set your budget with the JPS Mobile App, so you are not caught by surprise when the bill arrives.





Need more help understanding your
light bill?

Visit: jpsco.com/virtual-tour-of-your-bill

Download the MyJPS Mobile App

Call us: 888-935-5577 / 888-225-5577

OR

Drop by any
JPS Customer Service Office

KINGSTON & ST. ANDREW

23 Ruthven Road

ST. CATHERINE

17 Burke Road, Spanish Town

PORTMORE

MyJPS Care Hub - Fontana Pharmacy,
Parkway Mall, Municipal Boulevard

MANCHESTER

Villa Road, Mandeville

ST. JAMES

Baywest Shopping Centre,
Montego Bay

ST. ANN

Royes Street, St. Ann's Bay



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