	QUALITY MANAGEMENT MANUAL	Title:	Quality Policy
JPS		Document	JPS-SPC-QMM-001
		Section No.:	**QM 11.0**
		Revision:	4
		Date:	June 21, 2022
System Protection and Control		Supersedes:	3
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11.1 Quality Policy

The management of Jamaica Public Service Company Limited (JPS) is committed to the implementation of a management system in accordance with ISO9001:2015 standard as a basis for achieving the objectives set for the System Protection and Control department.

It is the System Protection and Control Management's commitment to guarantee reliable and accurate Supervisory Control and Data Acquisition (SCADA) and protection systems, schemes and services that meet or exceed our customers' and regulatory requirements and expectations.

All personnel involved in the design implementation, testing, commissioning, operation and review of protection systems and SCADA under the auspices of the System Protection and Control department are committed to reading, understanding and implementing the policies and procedures of the System Protection and Control Department so that all our efforts can be concentrated in the same direction in meeting the goals set for the department.

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Through a cadre of highly motivated, competent and informed staff, we will constantly monitor the quality of our products and services to ensure continual improvement of the effectiveness of this management system.

Prepared By:	Authorized By:
Controlled Copy - SP&C	